

Mental Health Offer & Family Support Directory

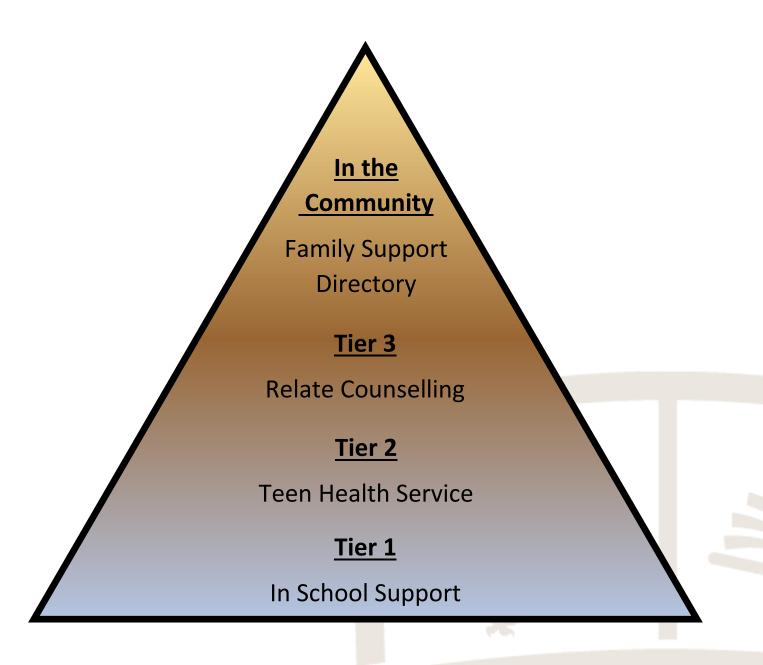
Mrs K Priestnall, DSL (Director of Safeguarding & Student Well-Being)



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Mental Health Offer Tiers at The Hinckley School:

Here at The Hinckley School, our extensive Mental Health Offer provides support through a threetier programme, engaging with internal parties and external agencies to best support our young people and families.



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<u>Tier 1</u>

In school support :

- 1. Speak to your Form Tutor. This person is your in school 'parent' and can offer good support and advice and signposting where necessary.
- 2. Pastoral Leaders there is one dedicated Pastoral Leader for every year group. This person can offer a good bespoke support package and further signpost where necessary.
- 3. Year Leaders there is one Year Leader for every year group and they are there to offer further good help and advice.
- 4. Mental Health First Aider there is a qualified MHFA in school. Their role is to support immediate mental health needs and work with individuals to offer a tailored support.
- 5. The Safeguarding Team There are 2 dedicated full-time members of staff to support the daily safeguarding concerns which arise.
- 6. Special Educational needs Coordinator There is a full time SENCO in school to support any student with special educational needs.
- 7. Staff training Staff receive regular training and updates on mental health issues from the Designated Safeguarding Lead who is a qualified NSPCC trainer



<u>Teen Health</u>

Teen Health 11-19 Service - Leicestershire and Rutland

Teen Health is a team of caring and dedicated Health and Wellbeing Officers who work across Leicestershire and Rutland to provide health and emotional wellbeing advice and support. We focus on young people of secondary school age and above, working hand in hand with you either at your secondary school or within your local community. Teen Health can help you with a range of different issues

- Well being
- Problems with friendships
- Sexual health advice
- Supporting you to access to contraception and testing
- Boosting confidence and self-esteem
- Coping with starting a new school
- Building positive relationships
- Dealing with exam stress
- Accessing support for physical health
- Receiving advice on drugs and alcohol
- Overcoming feelings of sadness or worry
- Staying healthy and safe

For a referral to the Teen health Service please speak to your pastoral leader or come and see the safeguarding team.

Parents and students can also refer via this link: <u>Teen health referral</u> <u>form</u> Teen Health works with all students including those with disabilities and special educational needs.

NHS Leicester, Leicestershire and Rutland Talking Therapies 16 to years 18+

This therapy service is available to our 6th formers and they can refer themselves, parents can refer or school can refer. They provide a range of evidence based talking therapies and new ways of coping to help a young person/young adult manage their mood. This service can be provided by phone, secure video, text or in person. If school are to make the referral please see Mrs P Tomkins in the 6th form pastoral office or email: ptomkins@thehinckleyschool.co.uk

To self refer Text 'YOU' to 88802 or scan the QR code on the right.



Are you experiencing:



Excessive worry

Scan to self-refer



<u> Tier 3</u>

Relate Counselling

Relate counsellors attend The Hinckley School two days per week, with one counsellor dedicated to sixth form and the other to KS3 and KS4.

Referrals for relate counselling are completed and triaged within the school. Counselling gives young people an opportunity to talk about concerns they have. Relate counsellors offer a non-judgemental place where they will listen, and try to help the young person express, understand and work through difficult feelings. The relate counsellors provide a one to one confidential service, and will not share with anyone else what the young person has disclosed unless they are at risk of serious harm.

Requests for a referral for the 6th form counsellor are made via the pastoral leader Mrs Paula Tomkins, call in and see Mrs Tomkins or email on <u>ptomkins@thehinckleyschool.co.uk</u>

Requests for a referrals for KS3 and KS4 are made via the pastoral leaders for each year group.

Any parent wishing to contact the safeguarding team directly about a counselling referral can do so on: <u>dsl@thehinckleyschool.co.uk</u>



In the community

County Council Local Area Coordinators

Local area coordinators exist in all the boroughs to support families to improve health and wellbeing. They do not work directly with children but they will be able to support families with accessing what help is available in their area. The Area Coordinators work with people who are isolated, lonely, have housing or mobility issues and they have strong links with the foodbanks.

The aim of the Local Area Coordinator is to reduce demand on public services by supporting people before they reach crisis point and empowering people to take control of their own lives and choices. They work closely with social care and GP surgeries and at The Hinckley School we have forged a strong link with the Hinckley and Bosworth team leader to better able to distribute to our families the support that is on offer.

Contact details for Local Area Coordinators

Hinckley & Bosworth Team Leader -

John Coghlan Area Team member **Newbold Verdon, Desford, Botcheston and Thornton** Contact details John Coghlan 07943 026977 <u>john.coghlan@leics.gov.uk</u>

Hinckley Town Jayne Boothby 0752 692 7342 Jayne.boothby@leics.gov.uk

Barwell and Earl Shilton Christy Waring 07947 949721 Christy.Waring@leics.gov.uk

Burbage Rachel Ball 07736 632371 Rachel.ball2@leics.gov.uk

https://www.leicestershirecommunities.org.uk/csi/local-area-coordination?parts=

Support Directory

Below is a comprehensive directory of services from the Local Authority covering special educational needs, mental health and self-harm, teenage pregnancy and other key support services in the community including details of the local foodbanks.

Mental Health and Self Harm

Up to 18 yrs	NHS self referral for mental Health	See link	Young people can access information or self refer using My Self Referral	My Self Referral • Leicester, Leicestershire and Rutland (myselfreferral-IIr.nhs.uk)
Up to 18yrs	CAMHS Child and adolescent mental health service	0116 2951350 08088003302	Referral via GP or social worker	<u>Home - Leicestershire</u> <u>Partnership NHS Trust</u> (leicspart.nhs.uk)

10-17 years	Alumina	Online	Online self-harm support groups meet weekly	https://www.selfharm.co.uk/
0-25 years	Heads Up –	0116 223	Free support for children and families	Heads up Website and referral
	support for	4254	and young parents in the following	<u>form</u>
	families		areas:	
	through life's		Support during pregnancy	
	challenges		Support for parents or carers of	
			babies/toddlers Support for young people	
			Support for parents/carers of	
			children/Teens	
Leicestershire	Rethink	08088010525	Via website	We are Rethink Mental Illness
All	Young minds	08088025544	Via website	YoungMinds Mental Health
	parent			Charity
	helpline			For Children And Young People
				YoungMinds
All	Childline	080011111		Childline Childline
All	Talk-ed	Get in touch	Eating disorder support, anyone can	home - TalkED (talk-ed.org.uk)
0	(formerly ABC)	0200 4222202	make a referral	
Over 18	Mind	0300 1233393 Text 86463	info@mind.org.uk	<u>Home - Mind</u>
All	HOPELine 247	08000684141	www.papyrus-uk.org/hopelink	Suicide prevention support
All	Harmless	01158800280	info@harmless.org.uk	Home - Harmless
	(Self-harm			
	charity)			
All	Charlie Waller	01635869754	www.charliewaller.org	Charlie Waller Trust, mental
	Memorial		mental health support	health charity (cwmt.org.uk)
	Trust			
Teenagers	NHS Health for		www.healthforteens.co.uk see Tier 2	Also in school weekly and have
	teens			a Monday & Thursday
				lunchtime and after school
All	Heads	116 123 is		drop in Heads Together Join the
	together	available to		<u>conversation Mental Health</u>
	together	call 24 hrs a		
		day for		
		support		
All	SHOUT	Text 85258	https://giveusashout.org free and	
			confidential crisis text service anytime	
			day or night	
Young people	TellMi		Tellmi is an early digital mental health	Tellmi website
11-18			service for anyone over the age of 11	
	Previously		that is available across Leicester,	
	Kooth		Leicestershire and Rutland free of	
			charge. You can visit the <u>Tellmi</u> website	
			or download the app from your	
			phone's app store. Tellmi is a safe, anonymous app where you can talk	
			about absolutely anything. From	
			anxiety to autism, dating to	
			depression, or self-harm to self-	
			esteem, sharing your experiences with	
			an online community helps you to feel	
			better.	
All	Turning Point	03303036000	Free and confidential support for	Turning Point Health &
			people with drug or alcohol issues,	Wellbeing (turning-point.co.uk)

			mental health concerns or learning disabilities.	
18 +	Leicestershire Recovery College	0116 295 1196/ 07387532156	Free courses including mindfulness, humour for recovery, Time to Talk, Writing for Self expression. Sign up to their mailing list if interested.	Leicestershire Recovery College LPT.Recoverycollege@nhs.net

Disabilities and Special Educational Needs

Families	Family Action	01162574979	www.family-action.org.uk	Family Action, Building stronger
				families (family-action.org.uk)
Parents	SENDIASS	0116 3055614	sendiass@leics.gov.uk	Welcome SENDIASS
	Leicestershire			(sendiassleicestershire.org.uk)
	(parent			
	partnership)			
All	Action	01162533200	enquiries@actiondeafness.org.uk	Action Deafness
	Deafness			
All	ADHD	01162610711	info@adhdsolutions.org	Adhd ADHD Solutions England
	Solutions			
All	Leicestershire	01162916958	Leicestershireautisticsociety@gmail.com	Leicestershire Autistic Society –
	Autistic Society			Leicestershire Autistic Society
All	SEN Advice	01163056600	senaservice@leics.gov.uk	
	Line			
5-25	Tanglewood	07896345409		
All	IPSEA	Advice Line	www.ipsea.org.uk	(IPSEA) Independent Provider of
				Special Education Advice

Teenage Pregnancy

All Family Lives	0808800222	askus@familylives.org.uk	family lives

Family Bereavement

All	Child	08000288840	www.childbereavementuk.org	Child Bereavement UK
	Bereavement			
	UK			
All	The Laura	01162544341	info@thelauracentre.org.uk	Home - The Laura Centre
	Centre			
3-18	Winston's	08088020021	ask@winstonswish.org	Winston's Wish - giving hope to
	Wish			grieving children
				(winstonswish.org)
All	Cruse	08088081677	See website	Home - Cruse Bereavement
	Bereavement			Support
	Care			
Under 18	Cruse	01162884119	hopeagain@cruse.org.uk	Home - Cruse Bereavement
	Bereavement			Support
	Centre (Young			
	People)			

Domestic and Sexual Abuse

All	Women's Aid	DV Helpline	admin@wallaction.org.uk	Coming Soon – Womens Aid
	Leicestershire	08088020028		Leicester (wa-leicester.org.uk)
		0116 2832225		
		0808 2000247		
		(24 hours)		
All	Living Without	08088020028		LWA Iwa.org.uk Domestic
	Abuse			abuse and sexual violence
				charity : LWA
All	Jenkins centre	0116 2540101	Interventions and counselling for young people and their families.	https://www.jenkinscentre.org/
Children	FreeVA	08088020028	info@uava.org.uk	FreeVA Support – Free from
who have				Violence & Abuse
experienced				
abuse				
18+	Juniper Lodge	01162733330	Juniper.lodge@leicestershire.pnn.police.uk	<u>JL – JL (juniperlodge.org.uk)</u>
	Sexual Assault			
	Referral			
	Centre			
All	StopItNow!	08081000900	help@stopitnow.org.uk	Stop It Now! UK and Ireland
				Preventing child sexual abuse
All	Blaby District	01162727637	Domestic.abuse@blaby.gov.uk	
	Outreach			
	Service			
Men 13+	First Step	01162548535	contact@firststepleicester.org.uk	First Step
		(If there is no		
		answer, can		
		text to request		
		a call back)		
Women/	Jasmine House	01162555962		Jasmine House - Leicester Rape
girls 14+	Leicester Rape	08085002222		Crisis at Jasmine House
	Crisis			
Women 16+	Quetzal	03331014280	help@quetzal.org.uk	Quetzal - Free Counselling for
				Women who have experienced
				Childhood Sexual Abuse
5-18	Family Action	01162168334	leicester@family-action.org.uk	Family Action, Building stronger
	Post Sexual			families (family-action.org.uk)
	Abuse			
4-18	Blaby	01162727734	community-safety@blaby.gov.uk	Home – Blaby District Council
	Children's			
	Support			
	Worker			
5-18	Children's	01455255784	Hinckley and Bosworth Borough Council	childrens.support@hinckley-
	Support			bosworth.gov.uk
	Service			

Counselling and Mediation

0-19	Children's Support	01162727734	Community.safety@blaby.gov.uk	Home – Blaby District Council
	Service			
10+	Relate (1 to 1	01162543011	reception@rllr.org.uk	Relate Leicestershire Counselling
	Support,		also available in school see Tier 3	Couples, counselling individuals,
				relationship counselling, young

	8+ group work, early intervention)			people's counselling, family counselling, sex therapy and training courses
0-18	Childline	08001111	Childline phone counselling and live chats	<u>Get Support Childline</u> Childline Childline
10-19	Twenty Twenty Love4Life	01509236144	Love4Life@twentytwenty.org.uk	About Love4Life (twentytwenty.org.uk)
13+	The Centre (LGBT)	01162547412	info@leicesterlgbtcentre.org	Leicester LGBT Centre
Adults	The Leicester Counselling Centre	01162558801	admin@leicscounselling.co.uk	The Leicester Counselling Centre
Families	The Laura Centre	01162544341	info@thelauracentre.org.uk	Home - The Laura Centre

Drug and Alcohol Misuse

All	Turning Point	03303036000	LLreferrals@turningpoint.co.uk	Wellbeing Cloud Turning Point
				(turning-point.co.uk)

<u>Carers</u>

Up to 18	Young Carers	Speak to safeguarding	Support through Early Help LLC		Barnadoes Young carers
	curers	team			
		tean			
Over 18	VASL		01858433232	Voluntary	Website
				action south	
				Leics	

<u>Online safety</u>

Up to 18	Child Exploitation and Online	Self-refer for support	www.ceop.police.uk	CEOP
	Protection	online or to <mark>repo</mark> rt online		<u></u>
		abuse o <mark>r conc</mark> erns		
NSPCC	NSPCC	Visit the website for more		Responding to online
		information and resources		abuse NSPCC
		about responding to online		Learning
		abuse		

Local Foodbanks

Over 18	The Trussell Trust. In several	01455 697390	Referral from school (K	Website
	locations across Hinckley, Barwell &		Priestnall) or GP, Social	Locations
	Earl Shilton		Worker, or Social	
			Subscriber	

Over 18	Hinckley Community Fridge	Hinckley Children	Open to the public	Hinckley Community Fridge
		and family Well	Tuesday & Thursdays	
		being centre,	10am -11am	
		Granville Road,	Wednesday 11am – 12	
		Hinckley LE10 OPP	Thursday 10am –	
			11am	
			No voucher necessary	
Over 18	Hinckley & Bosworth Borough	Jess Bannister.	Contact for all food	jessica.bannister2@hinckley-
	Council	Food Poverty	poverty issues	bosworth.gov.uk
		Officer		01455 255820
Over 18	Feed The Hungry UK	08085834333	Obtain foodbank	Website
			voucher	

The Hygiene Bank

Families	The Hygiene Bank	Referral via school for	Speak to the safeguarding team	https://thehygienebank.com/
		basic hygiene products	at The Hinckley School	

Household Support Fund

Adults wanting a referral to the Household Support Fund and are Leicestershire Resident please contact a professional such as; Registered Charity and Voluntary Sector, Schools and Education Settings, Food Banks, Care Organisations, Adult Social Care, Children's Services or Local and District Councils. The link for the scheme can be found here: <u>https://www.leicestershire.gov.uk/adult-social-care-and-health/assessment-and-eligibility-for-care-and-support/household-support-fund</u>

Householdsupportfund@leics.gov.uk

If you are not a Leicestershire Resident please contact your local council for a referral. Leicester City's scheme is here: <u>https://www.leicester.gov.uk/your-community/benefits-and-other-support/household-support-fund/</u>

Hinckley and Bosworth Borough Council

Please see below the Cost of Living information; <u>Cost of living support | Hinckley & Bosworth</u> <u>Borough Council (hinckley-bosworth.gov.uk)</u>

Many residents are currently struggling with rising living costs. That's why it's important to know what help and support is available now that could benefit you, a relative, friend or neighbour.

Petrol, food, energy and other bills are all rising, and we know many people are worried about how they are going to make ends meet.

If you're struggling to manage, we can offer a range of advice and support so you can find the help you need and are entitled to.

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Our Ukrainian contact here at Hinckley & Bosworth Borough Council is Eugene Moroi; <u>ukraine@hinckley-bosworth.gov.uk</u>

Ukrainian Support Groups

There are several support groups emerging across the district, that have been set up by volunteers. These groups are a great opportunity for sponsors and their guests to meet others who are in similar situations and share information and experiences.

Please see date & time of meeting;

• Hinckley: Pathways Centre, Baptist Walk, Hinckley LE10 1PR. Every Friday, 10am to 11.30am

Healing together information

Hinckley and Bosworth Borough Council are delivering the 'Healing Together' programme for children/young people aged 5-16 who have been impacted by domestic abuse. The programme helps children/young people learn about how their body and brain can work together to help them feel safe and calm (more information is on the attached leaflet). Healing Together is a 6 session trauma informed programme that enables children/young people to access early intervention by people they trust, and in a space they feel safe.

If you have been/are in contact with a family who are Hinckley and Bosworth residents, where a child/young person has been impacted by domestic abuse please fill out the referral form attached and send it to childrens.support@hinckley-bosworth.gov.uk

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